



Shorefields School

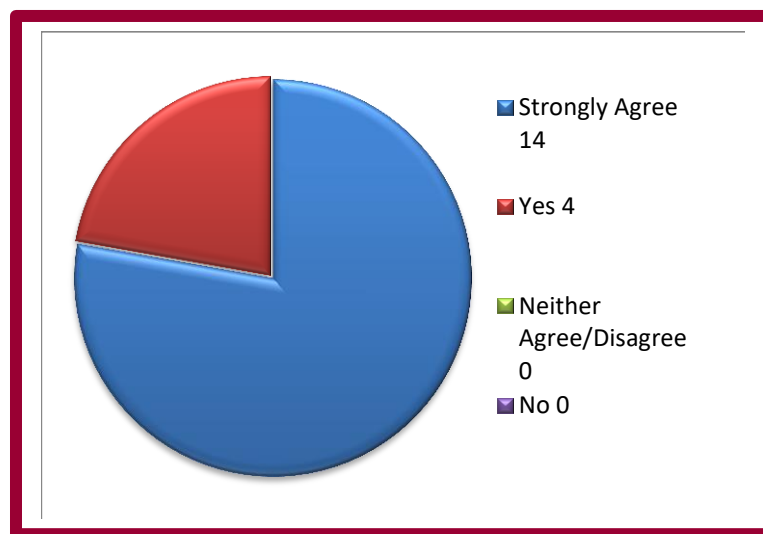
'Learning and achievement for all'

114 Holland Road, Clacton on Sea, Essex CO15 6HF
424412 Fax: 01255 475938 E-mail: admin@shorefields.essex.sch.uk

SPECIAL SCHOOL LLA PARENT/CARER AUDIT Mar 2019

This survey was a sample of randomly selected small number of parents (total = 18 out of 75) who have regular contact with the school LLA service. Parents were given the option to complete the survey anonymously if they wished.

Question 1: Has having a LLA in school been of benefit to you and your family?



*"Extra Support for us as a family when you need it, helping us to find a solution to a problem.
Someone to turn to, a shoulder to cry on."*

"It has been invaluable being able to talk about how our son has settled into School."

"They have been very helpful regarding information I have needed outside of the School setting."



Shorefields School

'Learning and achievement for all'

114 Holland Road, Clacton on Sea, Essex CO15 6HF
Tel: 01255 424412 Fax: 01255 475938 E-mail: admin@shorefields.essex.sch.uk

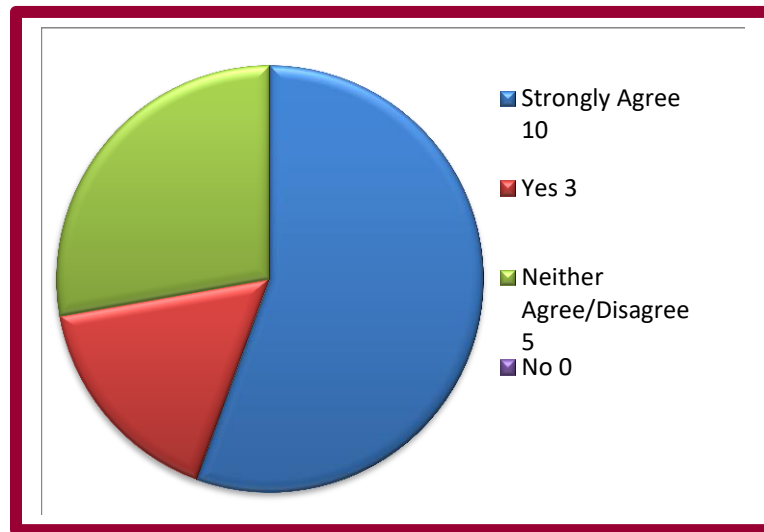
"Reassurance that there is a point of contact who understands and can advise on any fears."

"They have a wealth of information and knowledge of services we knew nothing about."

"They have helped us so much and the support they give makes you feel less alone."

"Our LLA is 100% and a great help to our family and Shorefields."

Question 2: Do you feel more informed and involved with your child's learning needs as a result of having access to a LLA?



"Any problems they are always there."

"Yes because they work hand in hand with teachers and parents."

"Any concerns we have I know we can talk to our LLA and they will go to class and we will get feedback."

"Very helpful, great at supporting our family."

"I feel more reassured I can get info where needed."

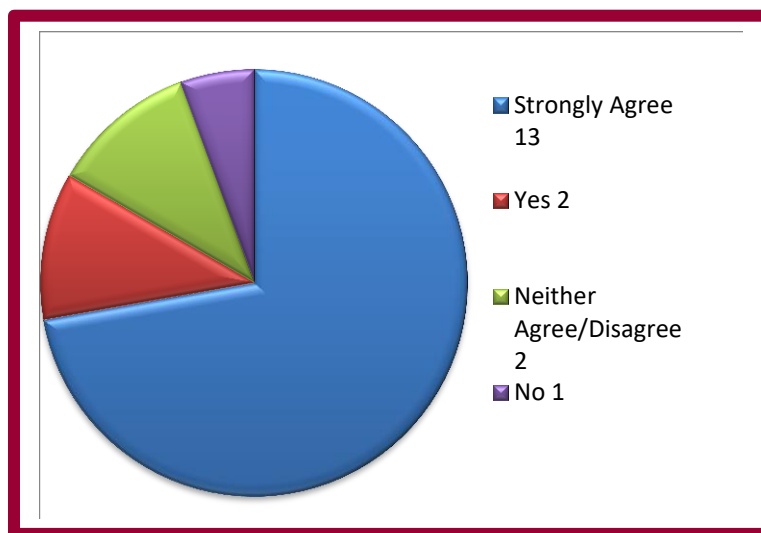


Shorefields School

'Learning and achievement for all'

114 Holland Road, Clacton on Sea, Essex CO15 6HF
Tel: 01255 424412 Fax: 01255 475938 E-mail: admin@shorefields.essex.sch.uk

Question 3: Has the LLA been able to offer you ideas and support to access other services/agencies?



"Told us where to gain access to products. They have put together workshops for parents that help to explain needs e.g Sensory Workshops."

"Helps with Charities and also organisations for equipment etc."

"I have been looking for short breaks and rest bite which they have helped me with."

"Home visits are very valuable."

"Tricks to help us know what to do."

"Always on the other end of the phone and e-mails with regards to groups, activities and supporting letters."

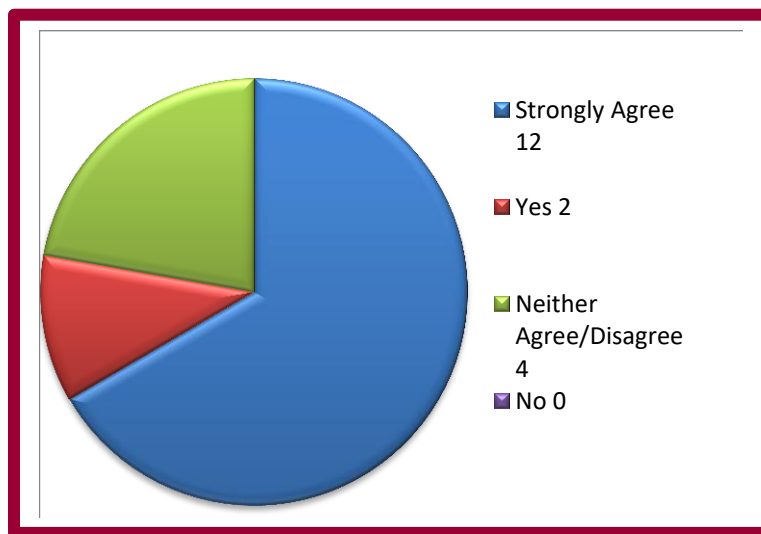


Shorefields School

'Learning and achievement for all'

114 Holland Road, Clacton on Sea, Essex CO15 6HF
Tel: 01255 424412 Fax: 01255 475938 E-mail: admin@shorefields.essex.sch.uk

Question 4: Do you think it helps to have a LLA present at meetings with professionals and at EHCP reviews?



"Very helpful able to bring up questions we may not think of to get the right help or can explain further if we don't understand."

"Another voice for a parent as sometimes you forget what you want to say or cannot express what you want to say. Also they help with preparing for meetings."

"Help to simplify the complication of services provided."

"They have a slightly independent/objective view to offer."

"I feel any extra input could be helpful/useful."

"Our LLA is very helpful when it comes to meetings and has often had to express and speak to many agencies and services on our behalf."

"Over the years our LLA has got to know us all and give accurate input at any meeting."

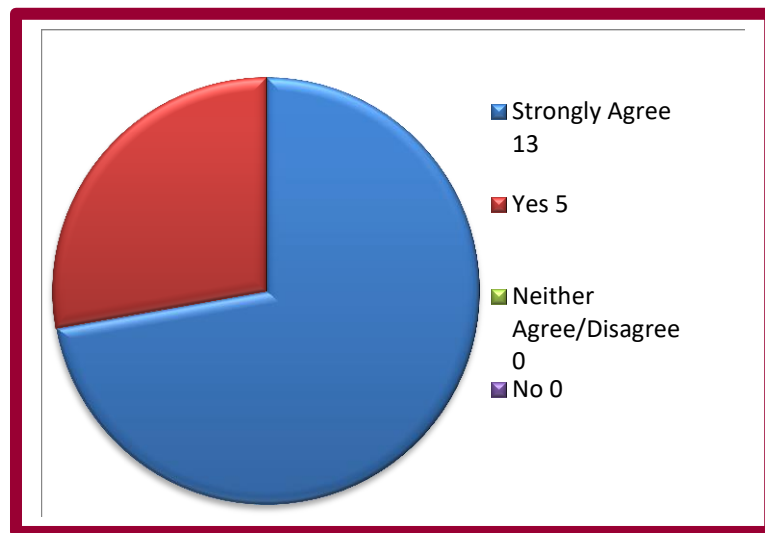


Shorefields School

'Learning and achievement for all'

114 Holland Road, Clacton on Sea, Essex CO15 6HF
Tel: 01255 424412 Fax: 01255 475938 E-mail: admin@shorefields.essex.sch.uk

Question 5: Is it helpful to be able to contact a LLA at school to discuss more personal issues.



"We are able to contact them without fear of judgement."

"Always willing to help and if they do not know the answer they will find out for you."

"They can get an understanding of life's struggles within the family."

"It is helpful as sometimes you need someone else to talk to, which frees up the teachers time."

"Absolutely 100% communication is key."

"Yes very understanding and shows a lot of empathy in struggling times."

"It can be very lonely/stressful and I know that they will always listen even if they can't help in any other way."

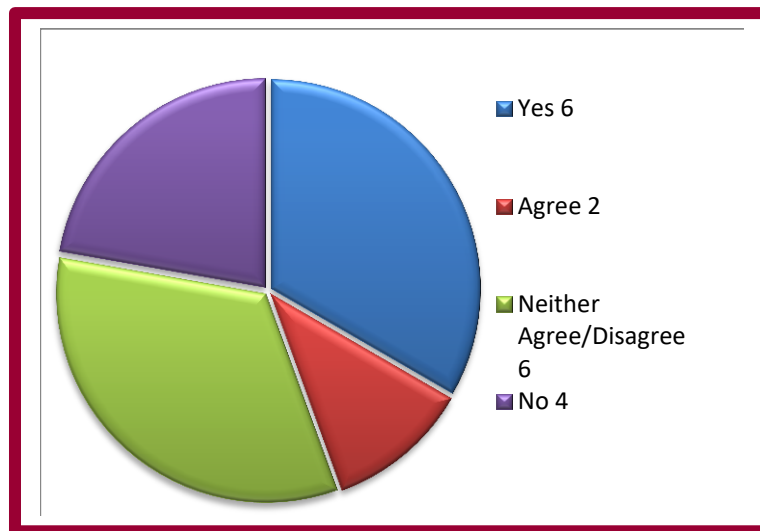


Shorefields School

'Learning and achievement for all'

114 Holland Road, Clacton on Sea, Essex CO15 6HF
Tel: 01255 424412 Fax: 01255 475938 E-mail: admin@shorefields.essex.sch.uk

Question 6. Do you think LLA involvement may have benefitted your child's development?



"They are always looking outside of school to help families improve in anyway they can."

"Our LLA has offered us great advice and guidance regarding all aspects of our child's care outside of school services."

"Has worked with behaviour team."

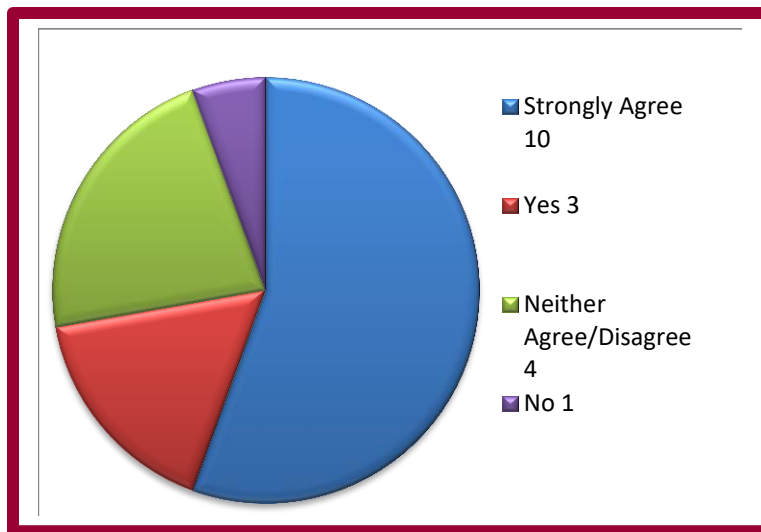


Shorefields School

'Learning and achievement for all'

114 Holland Road, Clacton on Sea, Essex CO15 6HF
Tel: 01255 424412 Fax: 01255 475938 E-mail: admin@shorefields.essex.sch.uk

Question 7: The LLA works closely with Staff in School to help my child.



"Working as a team so they get to know the children's needs."

"Our LLA is always in link with our child's teachers and transport staff etc."

"It's a good idea."

"The LLA is able to be an overview of the child's development and able to say to staff how progress is at home."

"Shares ideas, can help to relay information especially if of a personal nature."

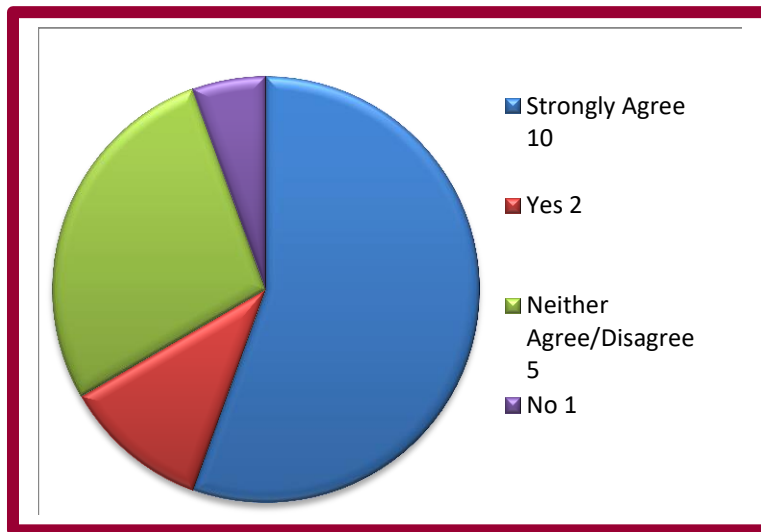


Shorefields School

'Learning and achievement for all'

114 Holland Road, Clacton on Sea, Essex CO15 6HF
Tel: 01255 424412 Fax: 01255 475938 E-mail: admin@shorefields.essex.sch.uk

Question 8: How has LLA involvement benefitted your child's development.



"By supporting and helping us we can better understand how to help our child's development at School and at home."

"They have helped to find short breaks to help my child be more independent from me."

"I believe they work closely with the teachers and my children's development has come along ten fold."

"Our LLA is always thinking and advising our family with many strategies and works well providing quality care."

"LLA has stepped in when we have been unhappy and has made sure our child was getting what they needed."

"Helped with behavioural issues, understands my child and developmental levels."

"If the adults are informed then this produces has a knock on effect."



Shorefields School

'Learning and achievement for all'

114 Holland Road, Clacton on Sea, Essex CO15 6HF
Tel: 01255 424412 Fax: 01255 475938 E-mail: admin@shorefields.essex.sch.uk

Other Comments

"It was lovely to have personal contact with the school as my child travels to school by bus, so that the face to face contact is missing. I have been given some great advice."

"It's nice to know the service is there if needed and in the comfort of your home and also there's no long waiting lists to see them."

"I believe having an LLA is an invaluable service, it means you always have someone to talk to, to turn to, to help with a problem, to help find a solution and to help you to access other agencies."

"Thank you for being here to offer help and guidance throughout difficult situations."

"Would be lost without the service, can't thank them enough. They are diamonds. I have had help and support within our family that thank you doesn't seem enough."

"We are very grateful for all the support we receive."

"Very supportive and beneficial."

"I think I will be in need of their help through the years. I feel I can talk to them about anything."

"Our LLA is a true inspirational part of our life. Always there to give us the best service she can offer been there with us as a family with the best support as parents, we can't thank you enough. Quite often our rock and a shoulder to cry on. Outstanding!"

"I found the LLA to be very informative and helpful. I personally found the sensory fun class very helpful and hope to attend more like these."

"I would be lost without the help and support I have received over the years. It is a comfort to know I have the support and experience of the LLA's."

"The LLA in school provides that support, advice, encouragement and guidance though seeing your child in school and are able to meet these needs and that of the families from being in the school environment and getting to know the parents and child."