



Shorefields School

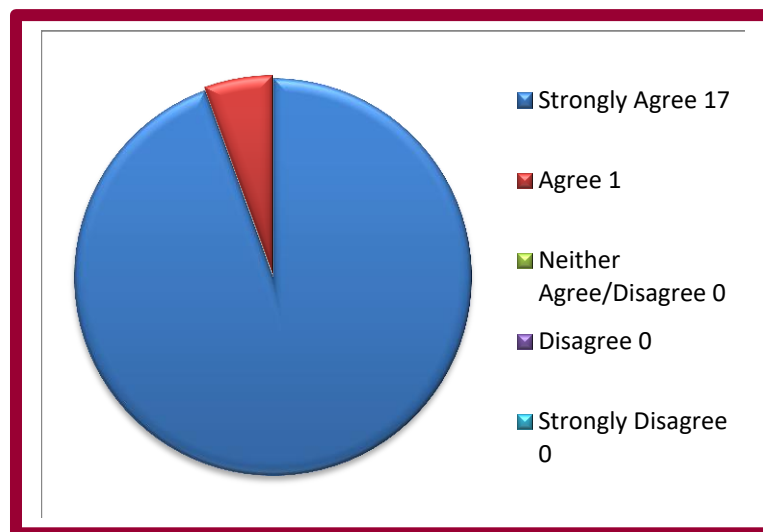
'Learning and achievement for all'

114 Holland Road, Clacton on Sea, Essex CO15 6HF
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SPECIAL SCHOOL NURSING PARENT/CARER AUDIT OCT 2018

This survey was a sample of randomly selected small number of parents (total = 18 out of 135 on school roll) whose children have complex health needs and who have regular contact with the school nursing service. Parents were given the option to complete the survey anonymously if they wished.

Question 1: The school nursing service enables my child to attend school and receive appropriate care.



"It's a wonderful service"

"Needs monthly injections which are done in school, mickey button changes etc."

"Feel more relaxed knowing the school can support and care for my child's needs"

"My children require medication during the school day; we have confidence in the nurse to do this"

"The nursing services within Shorefields are fantastic"



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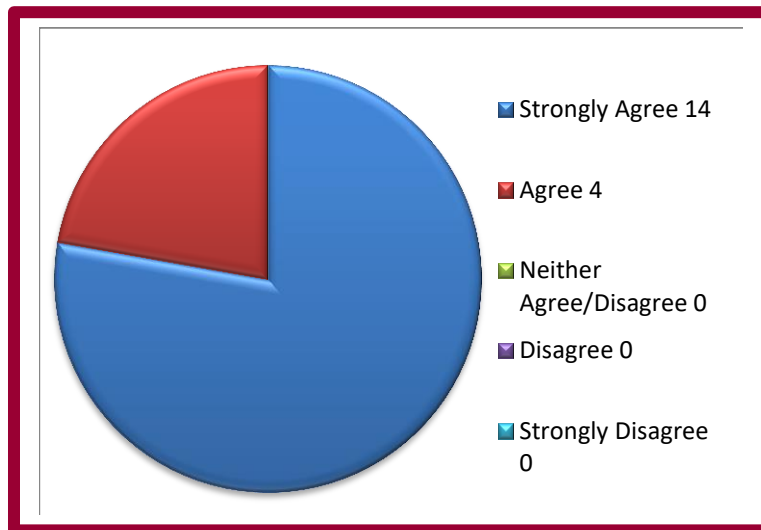
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"I have no concerns with sending my child to school as I know my child is well looked after by the nursing team"

"Having nursing services on site has saved many appointments at hospital etc. hence a good attendance record"

Question 2: The staff in my child's class are supported and appropriately trained to meet my child's health needs.



"Yes and her epilepsy is monitored by ourselves, school nurse and staff"

"We have confidence in school staff"

"They are all fantastic"

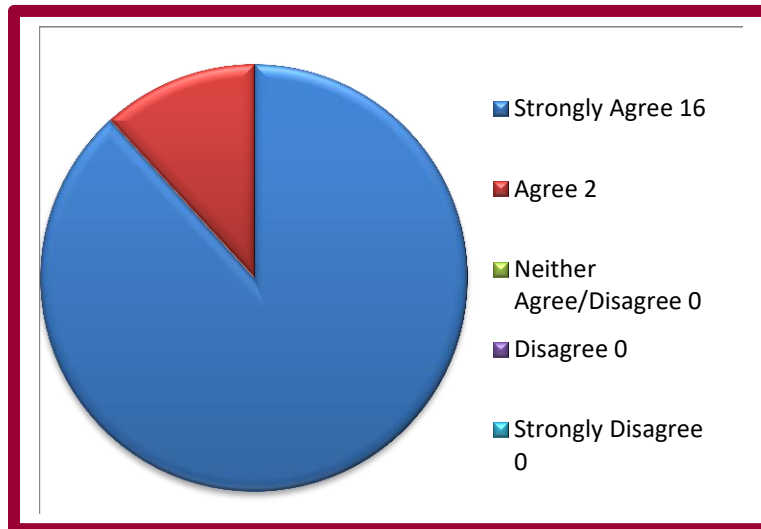


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Question 3: The school nurse and school staff works closely together to care for my child.



"It's a great team"

"If staff are concerned they will consult the nurse"

"Amazing yes! Amazing school!"

"They communicate with each other effectively thus providing very good care"

"The support and care for not only children but myself is wonderful"

"Couldn't ask for better communication between nursing team, and other professionals involved in my child's care"

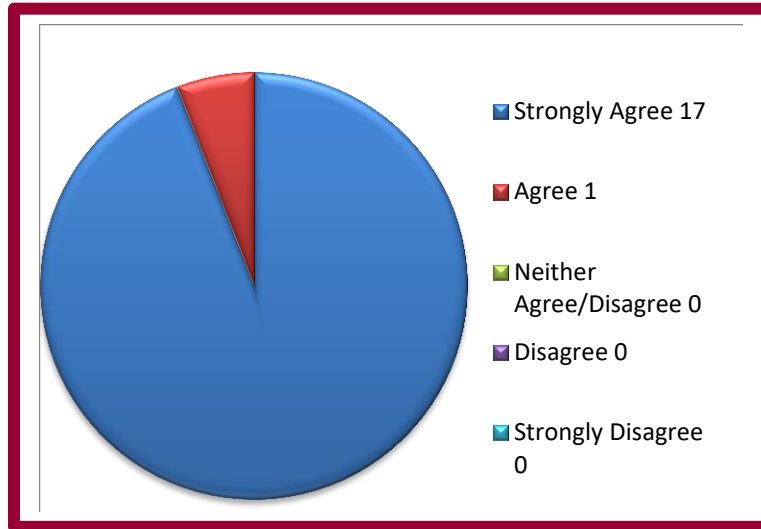


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Question 4: The nursing service works closely alongside other professionals outside school who are involved with my child.



"It's a great help having some appointments at school"

"The nurse will consult with other professionals with concerns we have"

"Clinic and hospital appointments are held at school; therefore everyone knows what's required"

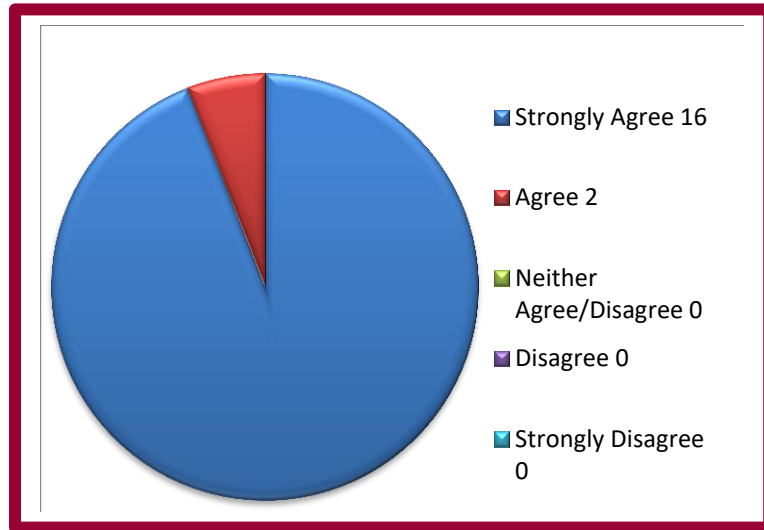


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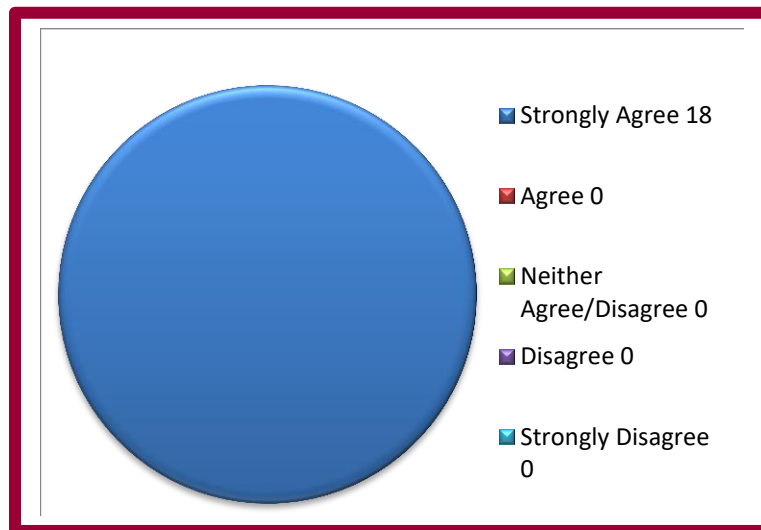
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Question 5: My child's health is promoted.



"This includes medication, healthy food, exercise and social inclusion"

Question 6: I am able to contact the school nurse as I need to.





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"Great communication"

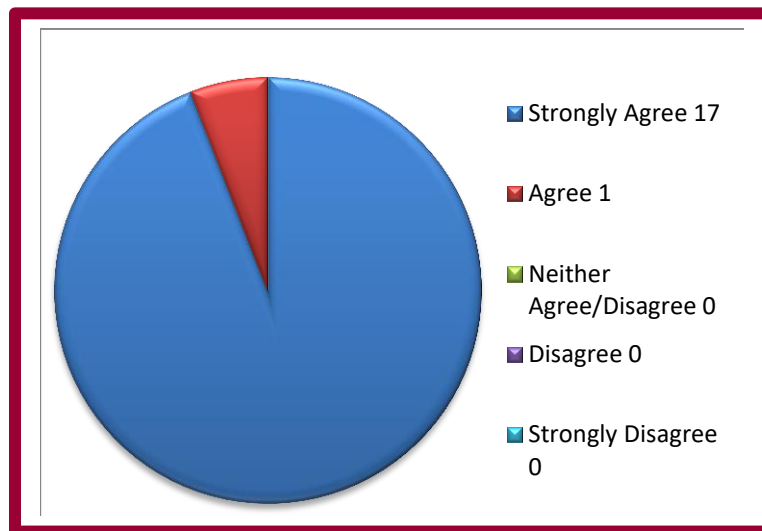
"Can always talk to a nurse either at school or phone"

"The Nurse will always return a phone call if unavailable"

"I am able to ring the nursing services whenever it is needed"

"Debbie and Tracy are always available for advice or to answer questions"

Question 7: I am kept informed about my child's health in school.



"I like that I get a call and it's also wrote in the book my child comes home with"

"The nurse will either phone or put a note in the home/school book"

"We use a too and fro book to carry information"

"The nursing services and class teachers are absolutely incredible"

"We cannot praise the school nurses and staff enough for the care, respect and kindness our son receives"

"Always nothing is ever too much trouble"

"Excellent school nurse, job well done"